



The Baca Connection

Baca Valley Telephone Co., Inc. ♦ Sierra Communications, Inc.

JANUARY 2011

Save with Bundled Service!

Basic Residential Telephone Service

High Speed DSL

Voice Mail

Caller ID... Name and Number

Unlimited Local Calling (278 & 375)

Unlimited Long Distance

Available to BVT telephone customers with residential service

Contact Us:

(575) 278-2101

(575) 375-2101

(575) 445-5364

Toll Free:

1-888-682-2101

Online:

bacavalley.com

bvt@bacavalley.com



Looking forward to 2011...

We want to wish all our customers and friends a safe, healthy and prosperous new year.

Once again, Baca Valley Telephone and Sierra Communications donated to various charitable organizations in lieu of sending holiday cards. The holidays are a time for sharing and we feel fortunate to be able to give to groups that help those in need.

And speaking of the new year, we want to update you on some of the projects we will be working on in 2011.

Upgraded Fire Bar

A Fire Bar is how the State Police and 911 Dispatch Center access responders for Fire and EMS emergencies in our area of coverage. The current system, installed in 1981, is limited to 30 ports. The new Fire Bar will have two 64 port servers and will provide expanded dialing capabilities.

Ethernet to Schools

The Des Moines and Maxwell Schools will receive new fiber equipment which will give BVT the capability to offer faster Ethernet speeds. Faster speeds mean additional educational opportunities for students and the communities.

Conference Bridge

The Conference Bridge will enable a voice call (conference call) with up to 32 callers.

Fiber Project

This project is going quite well, with two full plow crews in operation. The cable installation north of Des Moines on Ridge Road is complete. Both crews are currently working south of Capulin. Over 55 miles of fiber have been buried... more than half of the approximately 102 mile fiber project.

Consumer Discounts on Telephone Service

Lifeline and Linkup programs help keep Americans connected by making basic, local telephone service more affordable. Helping over 7 million Americans, these programs provide discounts on basic monthly telephone service to income-eligible consumers. The discount also applies to the installation/activation fees for the service.

You may qualify for the Low Income Telephone Assistance Program (LITAP) by providing us with one of the following documents...

- A copy of your LIHEAP (Low Income Home Energy Assistance Program Eligibility)

- A copy of your current Medicaid documentation
- Letter from the Human Services Department
- Proof of Income

Your documentation must be updated every year.

The discount applies to your primary home telephone line. The discount will be applied after we have the necessary documentation.

To find out more call

575.278.2101

575.375.2101

or visit

www.fcc.gov.



New and Updated Directory Listings

Des Moines

Baca Valley Telephone	278-2101
Brooks Construction	278-3491
Des Moines School Health Center	278-2719
Des Moines School Health Center	278-2619

Maxwell

Baca Valley Telephone	375-2101
Allmand, Cathy & Dustin	278-2021
Gunter, Darlene	375-2711

Clip and Keep



Directory information provided on our website
www.bacavalley.com is updated monthly.

Maintaining your Alarm System

Your safety and well being is important to us! If you are a Sierra Communications Security System customer we want to make sure your equipment is always in good working order. We recommend **monthly** system checks using the following step by step guides.

For Simon or Concord Security Systems...

1. Call Criticom
2. Ask Criticom to place System on test
3. Criticom will ask for password
4. Hang up telephone
5. Arm System
6. Trip sensors (door, motion, etc.)
7. Disarm System
8. Wait at least 30 seconds for dial-tone to return
9. Call Criticom and say..."I had a system on test and I want to check for signals"
10. Criticom will ask for your password and then share the test results

Cellular Phone and Internet Modules Available

Sierra Communications now offers cellular phone and Internet modules for the Simon and Concord security systems. Cell phone modules eliminate the need for a phone line and the system is not affected if the phone line is cut. The Internet

Maintaining your Alarm System Continued...

module also eliminates the need for a telephone line and can be used with our Raton wireless Internet service as well as satellite Internet such as Wild Blue.

For Caregard Security Systems...

1. Stand by Alarm Panel
2. Push button on Pendant (necklace or bracelet)
3. You will hear 3 beeps, followed by a recorded message, then 3 additional beeps
4. There will be a 20 second pause, then you will hear a loud tone
5. A live operator will respond
6. Tell operator you are testing your system and there is no emergency
7. Wait at least thirty seconds for telephone dial-tone to return

We will mail detailed instructions to all our security system customers. Please watch for a specially marked letter.

If a security technician from Baca Valley Telephone and Sierra Communications has not visited your location in over a year please call our office to schedule a **free** system check.

If you have any questions about your security system, or would like more information about the add-on modules, please give us a call.



Motorola Radios

Baca Valley Telephone is now a dealer for Motorola Radios.

Call for more details...



Baca Valley Telephone Company, Inc. Sierra Communications, Inc.



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P.O. Box 67
Des Moines, NM 88418

