



# The Baca Connection

Baca Valley Telephone Co., Inc ♦ Sierra Communications, Inc.

October 2002

## Keeping you informed...

Baca Valley is in the process of applying for another loan with the Rural Utility Service (formerly REA), in order to install an additional 120 miles of fiber optic and copper cable, and digital loop equipment. The areas benefiting from this project will be:

- From Folsom north and east to the Spool Ranch.
- From Folsom north and west to our existing Trinchera area customers.
- From Des Moines to the Weatherly Lake area customers.
- From Maxwell east to the Dorsey Mansion area customers.

We are quite excited about this new cable project and service upgrade. Watch for more information!



Due to recent happenings, we would like to remind customers that tampering with or damaging Baca Valley or Sierra Communications property is illegal. Our telephone property (pedestals, wiring, cabling, etc.) is protected by state and federal law. Tampering with this equipment could interfere with other customer's telephone service, preventing them from making calls. This could have extremely serious consequences in an emergency situation. Please call us if you have questions concerning any telephone equipment.



Occasionally we are contacted by customers upset about our billing and collection policies. These policies are carefully set by our board of directors and approved by the New Mexico PRC and the Federal Communications Commission. We are required to strictly follow these policies. None of our employees, including management, can deviate from these policies. If you are unable to pay your bill simply call our business office and make payment arrangements. We are more than happy to help you any way we can.

## Managing your Email...

Don't you just love it when you get email from friends and family and they send you pictures of little Susie's dance recital? Don't you just hate it when the pictures and attachments are so huge you simply don't have the time to sit and wait for them to load? Then, the next time you try to get your email you get the same messages over and over again...and, guess what, the "giant" message is still lurking in your mailbox. So, what can you do? We have a great solution to this dilemma...use our web-based email program to clean out your mailbox.



1. Go to our website [www.bacavalley.com](http://www.bacavalley.com) and click on the Internet button.
2. Select Web-Based Email from the directory.
3. Enter the user name (not the entire email address) of the account you are wishing to check. Enter the password for that account.

You will see a list of the email messages currently in your mailbox. Find the message causing the problem and click in the box in front of the message. Go to the top of the screen and select the Delete option, then select the Purge Deleted Messages option. This also works great if you've been on vacation and haven't checked your email in a while. Use this method to get rid of messages you don't want. Then, when you open your Outlook Express or whatever program you use to manage your email, you will just load the messages you decided to keep. Be sure the web-based email is the only email program open and always choose the Logoff option on the left hand side of the screen to close the program. *Remember, once a message is deleted from your mailbox it is gone for good so make sure messages you delete do not contain information you need!*

Until next time - happy surfing!

[karen@bacavalley.com](mailto:karen@bacavalley.com)



## DES MOINES

Bishop, Dana	278-3177
Cruz, W. & M.	278-3588
Garcia, Rudy & Pat	278-2886
Goodan Children	278-3131
Goodan, Jon & Cheri	278-3288
Green, Moriah	278-2645
Hittson, Barry & Shannon	278-3185
Lile, Walter & Pamela	278-3458
MacNeilage, Gary & Valerie	278-2789
Michael's Midway Lounge	278-
3543Montoya, Joey & Symantha	278-3344
NM Livestock Board (modem)	278-2231
Peters, Bill & Pat	278-3022
Robinson, Bruce	278-3366
Sasser, Kathy	278-2877
Schwind & Wilhelm Consult, LLC	278-2320
Urquijo, Manuel	278-3557
Urquijo, Raul	278-2897

## MAXWELL

<b>BACA VALLEY TELEPHONE</b>	<b>375-2101</b>
<b>Pompeo, Carl</b>	<b>375-2395</b>
DePari, Joseph	375-2439
Doerr, B.	375-2151
Gonzales, Malcolm	375-2367
Hobbs, Adella	375-2704
Maxwell Municipal Schools	375-2391
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Mayer, D. (fax)	375-2323
Trujillo, Y.	375-2973

Clip and Keep

We accept VISA and Mastercard.



**Baca Valley Telephone Company, Inc.**  
**Sierra Communications, Inc.**



532 Broadway Ave  
 P.O. Box 67  
 Des Moines, NM 88418



[www.bacavalley.com](http://www.bacavalley.com) ♦ [bvt@bacavalley.com](mailto:bvt@bacavalley.com)  
 (505) 278-2101 ♦ (505) 375-2101 ♦ (505) 445-5364  
 1-888-682-2101 (Toll Free)

## How about a Baca Combo!

We're excited to announce a new option available to our telephone customers... a feature called Pick-a-Pack. This option allows you to combine 4 features that meet your specific calling needs, all for one low price. And it's so easy to do! Just choose 4 features from this list:

Anonymous Call Rejection	Selective Call Acceptance
Selective Call Rejection	Call Forward Don't Answer
Automatic Recall	Call Forwarding
Call Waiting	Cancel Call Waiting
Distinctive Ringing	Long Speed Calling
Automatic Callback	Selective Call Forward
Call Forwarding Busy	Short Speed Calling
Three-way Calling	Warm Line

call our office, and then sit back and let the features go to work for you. If you would like a complete description of any option visit our website [www.bacavalley.com](http://www.bacavalley.com), or give us a call. And, from now until January 1, 2003, we will waive the activation fee...saving you even more money!



*Pick-a-Pack...just one more great way to help you stay in touch!*

### Wire Maintenance...

#### Make sure you're protected!

I spend a lot of time around telephone wires and I can tell you...things happen. A nibble here, a bite there, and pretty soon you've got big problems. Make sure you're covered by a wire maintenance plan from Baca Valley Telephone Company. With a maintenance plan you never have to worry about paying for repair visits or the cost of replacing damaged wiring. And it only costs pennies a day...money well spent I say! Take it from me...an expert on wiring, you want this plan. Give Baca Valley a call and make sure you're protected. And please, don't even think about getting a cat....

*(Wire Maintenance Plan available to customers in our 278 and 375 exchanges)*