



# The Baca Connection

Baca Valley Telephone Co., Inc. ♦ Sierra Communications, Inc.

JULY 2009

## Ask about Bundled Service!

Basic Residential Telephone Service

High Speed DSL

Voice Mail

Caller ID... Name and Number

Unlimited Local Calling (278 & 375)

Unlimited Long Distance

Available to BVT telephone customers with residential service.

## Contact Us:

(575) 278-2101

(575) 375-2101

(575) 445-5364

## Toll Free:

1-888-682-2101

## Online:

[bacavalley.com](http://bacavalley.com)

[bvt@bacavalley.com](mailto:bvt@bacavalley.com)



## Understanding your Telephone Bill...

**I**n tough economic times it's important to know how your money is being spent. Understanding your phone bill is part of being a savvy consumer. We encourage you to review your monthly statement to make sure your bill is correct. Confused about some of the terminology and not sure how to read your bill? Here's some information you will find helpful.

Your bill consists of multiple pages. The first page summarizes your monthly activity. Subsequent pages explain your charges in more detail.

### The Summary Page

The summary page consists of:

#### Identification

The summary page contains your name, account number, billing date, and the date payment is due. To avoid a late penalty always submit your payment by the due date. On the summary page you will find the number you can call if you have questions about your bill.

#### Return Stub

The return stub displays information needed to accurately post the payment to your account. Please return this stub with your payment. If your account is paid automatically, by credit card or bank draft, that will be reflected on the return stub portion.

#### Account Summary

*Last Month:* provides information for the previous month, including balance from the last statement and any payments received.

*This Month:* lists your current charges by service type and the total amount due. Taxes will be listed individually by tax type such as state or local.

### Charges Inside Your Bill

#### Current Service Charges

The *Current* service charges list each recurring monthly charge for a service to which you subscribe, such as telephone or Internet. This section identifies each charge, shows the effective dates, and the total cost for the service. This section may be followed by *Other Charges & Credits* which shows non-recurring charges and any credits posted to your account. You will also see any applicable taxes, surcharges and fees.

#### Carrier Selection

This area shows your chosen interstate (interlata...long distance calls outside local toll calling area) and intrastate (intra...long distance calls inside your local toll calling area) long distance carriers.

#### Current Long Distance Charges

This section shows all the long distance calls (toll) placed during the billing cycle. You will also see the details for each call. The toll billing cycle runs from the 16th of the month to the 15th of the next month. For example, on your July statement you will see the toll calls placed between May 16th and June 15th.

*(continued...)*

### What's a Bundle?

- One Residential Access Line
- High Speed DSL
- Voice Mail
- Caller ID...Name and Number
- Unlimited Local Calling (278 & 375)
- Unlimited Long Distance within the Continental United States

**Combined Services...One Low Price!**

**For more details call 278-2101**



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## New and Updated Directory Listings

### Des Moines

Baca Valley Telephone	278-2101
Karr, M.	278-2067
Sova, Jonathan & Jenny	278-3973
Trujillo, Jeremy & Dawn	278-3044

### Maxwell

Baca Valley Telephone	375-2101
Anderson, Lance	375-2242
Apodaca, Alfonsa	375-2708
Archuleta, Felix	375-2959
Deegan, Melinda & David	375-2403
Sauble, Roy & Martha	375-2227

Clip and Keep



Directory information provided on our website  
[www.bacavalley.com](http://www.bacavalley.com) is updated monthly.

## Statement of Non-Discrimination

Baca Valley Telephone Co., Inc. is the recipient of Federal financial assistance from the Rural Utilities Service, an agency of the U.S. Department of Agriculture, and is subject to the provisions of Title VI of the Civil Rights Act of 1964, as amended, Section 504 of the Rehabilitation Act of 1973, as amended, the Age Discrimination Act of 1975, as amended, and the rules and regulations of the U.S. Department of Agriculture which provide that no person in the United States on the basis of race, color, national origin, age, or handicap shall be excluded from participation in, admission or access to, denied the benefits of, or otherwise be subjected to discrimination under any of this organization's programs or activities. The person responsible for coordinating this organization's nondiscrimination compliance efforts is Paul J. Briesch, Jr., Manager. Any individual, or specific class of individuals, who feels that this organization has subjected them to discrimination, may obtain further information about the statues and regulations listed above from and/or file a written complaint with this organization; or the Secretary, U.S. Department of Agriculture, Washington, D.C. 20250; or the Administrator, Rural Utilities Service, Washington, D.C. 20250. Complaints must be filed within 180 days after the alleged discrimination. Confidentiality will be maintained to the extent possible.

In addition to regular state and local taxes you may see surcharges for NMUSF, FUSC, and TRS on your statement. These are mandatory charges collected by Baca Valley and remitted to state and federal agencies.

### New Mexico Universal Service Fund

**NM USF...**in 2005 all New Mexico local telephone companies were required by law to implement a New Mexico state USF surcharge. This surcharge enabled the lowering of access charges billed to long distance companies thus reducing long distance rates within the state of New Mexico.

### Federal Universal Service Charge

**FUSC...**a program designed to assist high cost companies serving rural areas, low-income consumers, rural health care providers, and schools and libraries. The Universal Service Fund helps provide communities across the country with affordable telecommunications services.

### Telecommunications Relay Service

**TRS...**funds supporting a telephone service that allows individuals with hearing or speech disabilities to place and receive telephone calls. TRS providers are compensated for the cost of providing TRS from either a state or a federal fund. There is no cost to the TRS user.

If you have questions about your telephone bill please contact our business office for additional information.



## Motorola Radios

Baca Valley Telephone is now a dealer for Motorola Radios.

*Call for more details...*



## Baca Valley Telephone Company, Inc. Sierra Communications, Inc.



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P.O. Box 67  
Des Moines, NM 88418

