



The Baca Connection

Baca Valley Telephone Co., Inc • Sierra Communications, Inc.

July 2003

25 Million and still counting...

According to the Federal Trade Commission website, as of Monday, July 14th, consumers have registered a total of 25 million telephone numbers with the National Do Not Call Registry. If you would like to register, but have not yet done so, here is some information you will find helpful.

To register via the toll free telephone number, 1-888-382-1222, you must call from the telephone number you want to register. To register over the Internet at www.donotcall.gov you must have an active email account. You will be sent an email for each telephone number you want to register. To complete the registration process, you **MUST** open the email and click on the link in the email. If you do not click on the link, your registration will not be completed, and your telephone numbers will not be included in the national registry.

Remember, placing your number on the National Do Not Call Registry will stop most, but not all, telemarketing calls. You may still receive calls from political organizations, charities, telephone surveyors or companies with which you have an existing business relationship. However, if you make a request to a specific organization that they not call you, they are required to honor your request. For more information about the registry visit www.donotcall.gov or www.ftc.gov.

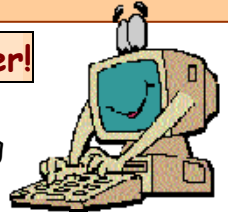
Subscriber Line Charge...

On your July 1st bill you will notice the last phase of the Subscriber Line Charge increase mandated by the Federal Communications Commission. Residential and single-line business SLC increased from \$6.00 to \$6.50 per month. This charge applies to telephone service only and is not assessed on other services.

This increase will not result in increased revenues for Baca Valley. Please call our office if you have any additional questions regarding the new SLC rates. We apologize for the inconvenience.

Online learning just got easier!

At Sierra Communications we understand the problem of obtaining access to high-quality training at a reasonable cost. That's why we are excited about our partnership with MindLeaders. Mindleaders provides you with access to a large number of online courses through low priced subscription plans. Mindleaders offers you the following:



AVAILABILITY	Convenient year-round access 24 hours a day, 7 days a week
COST	Inexpensive
	No travel expenses
	Time savings
EFFECTIVENESS	Can take courses at your own speed
	Learn what is important and skip unnecessary information
	Long-term retention enhanced by taking courses in 20-30 minute segments over a number of days
	Access to courses anytime for a refresher
	Can track progress, launch courses, and measure learning effectiveness

Series start at only \$29.95 per year. Visit our website www.bacavalley.com for more information.

Summer thunderstorms can mean big trouble for your computer...especially your modem. Lightning strikes often send voltage through your power lines and your phone lines destroying your equipment. We recommend our customers use a good surge protector that is equipped with a phone jack outlet.



Until next time - happy surfing!

karen@bacavalley.com



DES MOINES

Armijo, M.J.	278 - 3171
Cameron & Cameron	278 - 2636
Flemming, S.	278 - 3772
Flynn, Don	278 - 2035
Haynes, Gene	278 - 2436
Marcucci, R. & D.	278 - 3736
Montelius, Jerry	278 - 3884
Pierce, Carol	278 - 2344
Spool Shipping Pens	278 - 2391
Stovall, Jerry	278 - 3319
Umbach, Joyce	278 - 3953

MAXWELL

BACA VALLEY TELEPHONE	375 - 2101
Pompeo, Carl	375 - 2395
Abeyta, B.	375 - 2504
Braud, Jonas	375 - 2341

Clip and Keep



Directory information provided on our website
www.bacavalley.com is updated monthly.

Don't go digging up trouble! Always call for a cable locate before you do any type of digging.

For your convenience we now accept Discover and American Express credit cards in addition to Visa and Mastercard. If you would like to make arrangements to pay your monthly bill by credit card just give our office a call.



Baca Valley Telephone Company, Inc. Sierra Communications, Inc.



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P.O. Box 67
Des Moines, NM 88418



www.bacavalley.com ♦ bvt@bacavalley.com
(505) 278-2101 ♦ (505) 375-2101 ♦ (505) 445-5364
1-888-682-2101 (Toll Free)

UPS Shipping update...

As an added customer service Baca Valley Telephone Company has served as a UPS shipping location for the past several years. Beginning August 1, 2003, there will be a change in the handling charge. Instead of a flat rate of \$1.50 per package the new rate will be 15% of the shipping charges...i.e. the handling charge on a package that costs \$5.00 to ship will be \$.75 (\$5.00 x 15%). Remember, your packages must be brought in ready to ship. Here are some guidelines you will find helpful:

- Use a rigid box with flaps intact
- Remove any labels and other shipment markings
- Wrap all items separately
- Use adequate cushioning material
- Use strong tape designed for shipping
- Do not use string or paper over-wrap
- Use a single address label that has clear, complete delivery and return information
- Place a duplicate address label in the package

For more information about UPS shipping visit the UPS website www.ups.com.

STATEMENT OF NONDISCRIMINATION

Baca Valley Telephone Co., Inc. is the recipient of Federal financial assistance from the Rural Utilities Service, an agency of the U.S. Department of Agriculture, and is subject to the provisions of Title VI of the Civil Rights Act of 1964, as amended, Section 504 of the Rehabilitation Act of 1973, as amended, the Age Discrimination Act of 1975, as amended, and the rules and regulations of the U.S. Department of Agriculture which provide that no person in the United States on the basis of race, color, national origin, age, or handicap shall be excluded from participation in, admission or access to, denied the benefits of, or otherwise be subjected to discrimination under any of this organization's programs or activities. The person responsible for coordinating this organization's nondiscrimination compliance efforts is Paul J. Briesh, Jr., Manager. Any individual, or specific class of individuals, who feels that this organization has subjected them to discrimination may obtain further information about the statutes and regulations listed above from and/or file a written complaint with this organization; or the Secretary, U.S. Department of Agriculture, Washington, D.C. 20250; or the Administrator, Rural Utilities Service, Washington, D.C. 20250. Complaints must be filed within 180 days after the alleged discrimination. Confidentiality will be maintained to the extent possible.