



The Baca Connection

Baca Valley Telephone Co., Inc. ♦ Sierra Communications, Inc.

July 2005

WildBlue...

Reaches You!

WildBlue, the latest in satellite technology delivering two-way high-speed Internet, is now available in Northeastern New Mexico and Southeastern Colorado. Baca Valley Telephone and Sierra Communications is providing high-speed Internet access in even the most remote locations.

Customers can choose between three service packages ranging in download speeds from 512

Kbps to 1.5 Mbps. The packages will offer additional features such as multiple email addresses, web space, spam and virus filtering, national local roaming, and 24 x 7 technical support. Starting at only \$49.95 per month for the



Value Pak, the service is comparable to the cost of a dial-up account plus a second dedicated phone line. Installation fees are extra.

We will provide professional installation of the WildBlue equipment. WildBlue uses a mini-dish (28" x 26") which can be mounted on a roof, wall or via pole mount in the ground. A WildBlue modem is also required and will be provided in the install.

Based on past inquiries we anticipate strong demand for this service. If you are interested in Wild Blue we encourage you to contact our office as soon as possible to place your name on our install list. As equipment becomes available from our supplier, installs will be scheduled based on the date of request.

Summer is here and that means frequent thunderstorms. Lightning and power surges are a major factor in equipment failure this time of year. Make sure all your computers, as well as your other electrical equipment, are protected with a quality surge protector. Baca Valley Telephone carries a variety of surge protectors and battery backups.

New Web Mail features...

Are you planning a vacation this summer but worried about how to check your email? With our Web Mail service checking your email is easy...all you need is Internet access. Our recent email upgrade not only changed the look of the Web Mail but you now have greater control over how your Web Mail functions. Here are some of the new features:

- **Auto-Reply:** This feature enables you to automatically send a reply to incoming email messages. Won't be able to check your mail? Let everyone know when they can expect to hear from you again, or send your auto-reply to just a few addresses.
- **Enhanced Address Book:** You can now import/export your Web Mail address book.
- **Release Messages:** The Quarantine folder holds messages flagged as possible spam, or attachments that may contain harmful content. You may now view the messages and decide how they should be handled.

Our web based email works great when you are traveling or need to check your email from a computer other than your own. With these enhancements managing your email is easier than ever. For more information about the new email program visit the Web Mail FAQ link on our website at www.bacavalley.com.

DES MOINES

Adams, Kenneth	278 - 2733
Cline, Dean	278 - 2320
Doherty, Kendra	278 - 2193
Double E Boot & Saddle Shop	278 - 3343
Flemming, D.	278 - 2838
Green Amanda & Nathan	278 - 2833
Hays, Randy	278 - 3506
Michael's Midway Lounge	278 - 3540
Monroe, Randy	278 - 3781
Pickard, Robert	278 - 2050
Rife, Robert & Jennifer	278 - 2319
Rivale, R. J.	278 - 2298
Rogers, Samuel	278 - 2661
Sayer, Shiloh	278 - 2090
Spool Ranch Barn	278 - 2392

MAXWELL

BACA VALLEY TELEPHONE	375 - 2101
Barrett, J.M.	375 - 2283
Fisher, Jolene	375 - 2538
Hoy, Rod	375 - 2570
Hyer, Ruth	375 - 2030

Clip and Keep



STATEMENT OF NONDISCRIMINATION

Baca Valley Telephone Co., Inc. is the recipient of Federal financial assistance from the Rural Utilities Service, an agency of the U.S. Department of Agriculture, and is subject to the provisions of Title VI of the Civil Rights Act of 1964, as amended, Section 504 of the Rehabilitation Act of 1973, as amended, the Age Discrimination Act of 1975, as amended, and the rules and regulations of the U.S. Department of Agriculture which provide that no person in the United States on the basis of race, color, national origin, age, or handicap shall be excluded from participation in, admission or access to, denied the benefits of, or otherwise be subjected to discrimination under any of this organization's programs or activities. The person responsible for coordinating this organization's nondiscrimination compliance efforts is Paul J. Briesch, Jr., Manager. Any individual, or specific class of individuals, who feels that this organization has subjected them to discrimination, may obtain further information about the statues and regulations listed above from and/or file a written complaint with this organization; or the Secretary, U.S. Department of Agriculture, Washington, D.C. 20250; or the Administrator, Rural Utilities Service, Washington, D.C. 20250. Complaints must be filed within 180 days after the alleged discrimination. Confidentiality will be maintained to the extent possible.

UPS Shipping Update

Due to rising gasoline prices, UPS rates and surcharges continue to fluctuate. The handling fee Baca Valley charges customers has not changed. Occasionally a customer may pay a shipping charge and later see a UPS charge or credit on their telephone bill. This amount reflects charges (or in some cases credits) that are listed on the UPS monthly statement.

UPS has also adopted stricter criteria concerning residential/business addresses and rural/non-rural locations.

To avoid shipping and delivery problems please make sure all packages brought in for shipment meet the UPS requirements. For more information about general shipping procedures, tracking, shipping costs and estimated delivery dates refer to the UPS website www.ups.com.

**Baca Valley Telephone Company
Sierra Communications**

Just the facts...

- Baca Valley Telephone was incorporated in 1974 and has now been in business over 30 years
- New services such as Wild Blue will expand our service area which is currently over 2,600 square miles
- High Speed Internet access should be available to all customers in our Des Moines and Maxwell exchanges by the end of 2005
- Baca Valley has 24 hour staffing so your call is never answered by a machine
- Baca Valley has 28 employees



**Baca Valley Telephone Company, Inc.
Sierra Communications, Inc.**



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