



The Baca Connection

Baca Valley Telephone Co., Inc ♦ Sierra Communications, Inc.

January 2002

The Federal Communication Commission

(FCC) recently issued an Order which reforms the interstate access charge and universal service support system for telephone companies like Baca Valley Telephone. Among other things, the FCC Order mandates an increase in the Subscriber Line Charge (SLC) for our customers. The new SLC rates became effective on January 1, 2002, and were reflected on your January bill. The residential and single-line business SLC will increase from \$3.50 to \$5.00 per month, and the multi-line business SLC will increase from \$6.00 to \$9.20 per month.

We realize any increase in rates is not welcome and we want you to know this increase will not result in increased revenues for Baca Valley Telephone. The FCC has also ordered us to reduce the charges we bill to long distance providers for accessing our local network. We apologize for the inconvenience. Please call our office if you have any additional questions regarding the new SLC rates.

Important Billing Information

- You should receive your bill around the 1st of every month
- Payment is due by the 15th
- Disconnect notices are sent on the 20th
- Service is disconnected the last day of the month

If your payment is going to be late or if you need to make payment arrangements, please give us a call. Should your service be disconnected, you will be required to pay the current balance in full and a reconnect fee before your service will be reinstated. We do offer customers the option of using a bank draft for monthly payments and we do accept Visa and MasterCard. Please help us keep your service interruption free by making sure your account is current. Give us a call if you have any questions about your bill or the status of your account.

So...you got a new computer

for Christmas and your New Year's resolution is to learn how to put it to work! Baca Valley Telephone Company and Sierra Communications can help. We understand the problems of obtaining access to high-quality computer and technology training. You want access to professional training anytime, anywhere, at a reasonable cost. You would like to take the courses at home or the office when it is convenient for you. Many of you want to prepare for the **Microsoft Certified Systems Engineer** or **Microsoft Office User Specialist** certification. That's why we partnered with MindLeaders...to provide you with access to a large number of courses through low priced subscription plans.



The courses are always available to you, in real-time, through the Internet. There is no downloading of the courses to your hard drive and no CDs to install. You simply click and go. The courses were designed specifically for real-time presentation using a 14.4 modem or faster.

Testing of your skills is built into the courses. They provide you with the option of taking a pre-test to help determine what areas of a topic you have not yet mastered before you take a course. A post-test can be taken to determine your mastery of the topic once you have finished a course. If you pass the post-test for a topic, you have mastered it.

Try a demo course today and see for yourself. Go to our homepage, www.bacavalley.com and click on the Internet button. Then choose Online Classes from the directory listing. That takes you to the Mindleaders page where you can try a free course, and sign up for classes.



Until next time - happy surfing!

karen@bacavalley.com



DES MOINES

Behrendsen, Steve or Linda	278 - 2876
Frazier, Jerald	278 - 2844
Gaylord, Ty	278 - 2776
Jeffers, L. (Fax)	278 - 2555
Jeffers, L.	278 - 2554
Long, Walter	278 - 2309
McCullough, P.	278 - 3188
Pierce, Tannen	278 - 2788
Prichett, Howard & Cherryll	278 - 2990
Quigley, Brian and Charlotte	278 - 3227
Rivale Bunkhouse	278 - 2880
Roberts, Kathy	278 - 2567
Roberts, Kathy	278 - 3776
Thompson, J.	278 - 2887

MAXWELL

BACA VALLEY TELEPHONE	375 - 2101
Archuleta, Adam and Rebecca Hoy	375 - 2175
DeJesus, Ely	375 - 2957
Hernandez, Gracie	375 - 2880
Hernandez, Jose	375 - 2110
Hronich, Joe R.	375 - 2441
Maxwell Municipal Court (Fax)	375 - 2976
Maxwell Municipal Court	375 - 2977
Maxwell Police Dept. (Modem)	375 - 2756
Peralez, Jose	375 - 2998
Redlich, Frank	375 - 2490
Staley, David (Modem)	375 - 2855
Stone, Lester and Gerry	375 - 2383

Clip and Keep



Directory information provided on our website
www.bacavalley.com is updated monthly.

We accept VISA and Mastercard.



Baca Valley Telephone Company, Inc.
Sierra Communications, Inc.



532 Broadway Ave
P.O. Box 67
Des Moines, NM 88418



www.bacavalley.com ♦ bvt@bacavalley.com
(505) 278-2101 ♦ (505) 375-2101 ♦ (505) 445-5364
1-888-682-2101 (Toll Free)



**Security systems from
Sierra Communications...
protecting your loved ones and
your possessions 24 hrs a day.**

Security systems from Sierra

Communications provide advance warning of the most serious threats to your safety using state of the art components such as:

Door/window sensors to detect unwanted intrusions.

Indoor and outdoor motion sensors to sense movement within the home or outdoors, including decks and patio areas.

Smoke sensors to detect and report a fire.

Lights can be turned on at scheduled times or when you walk into a room.

Pendant alert sensors bring peace of mind to individuals with special needs.

Additional environmental sensors such as carbon monoxide, freeze and water leakage detection.

Optional listen-in/talk-back alarm verification.

Off-premise phone control for arming and disarming.

Whenever the system detects a problem, a message is transmitted to the Central **Monitoring Station**. The monitoring station, staffed 24-hours a day by highly trained professionals, will immediately dispatch the appropriate help. In addition, your security system will sound an alarm to alert you to the situation. Most importantly, **you determine who is notified in the event of an emergency.**

Give us a call to schedule a free on-site consultation.

...security you can count on!

Just A Reminder...

If you qualify for the Low Income Telephone Assistance Program (LITAP) you must provide us with one of the following:

A copy of your Medicaid documentation..

A copy of your LIHEAP (Low Income Home Energy Assistance Program) Eligibility Letter from the Human Services Department. We need a copy of this letter every year.

Remember to send proof of eligibility with your payment or bring one by our office. The discount cannot be applied unless we receive the necessary documentation.