



# The Baca Connection

Baca Valley Telephone Co., Inc ♦ Sierra Communications, Inc.

January 2005

## WildBlue...the latest in satellite technology

At Baca Valley Telephone Company we are excited about the opportunity to offer all our customers high-speed Internet access. In early spring 2005 we will begin installing WildBlue satellite systems, bringing faster Internet speeds to even the most remote locations.

"WildBlue gives us the opportunity to bring high-speed Internet access to even the most remote locations. With the addition of this latest technology we can provide high-speed access throughout a wide service area. Now, regardless of a customer's location they can enjoy faster speeds at a reasonable price."

*Paul Briesch*  
General Manager

### *What is WildBlue?*

WildBlue uses the latest satellite technology to deliver two-way high-speed affordable Internet to your home or small office, virtually anywhere you are located. All you need is a WildBlue modem and mini-dish.

### *Where is WildBlue*

*available?* Baca Valley will be offering this service throughout Northeastern New Mexico and Southeastern Colorado.

*How fast is the service?* Several packages are available, with download speeds between 512 Kbps to 1.5 Mbps.

*How much will WildBlue cost?* Starting at only \$49.95 per month for the Value Pak, the service is comparable to the cost of a dial-up account plus a second phone line. Installation fees are extra.

*Do I need a phone line?* No, a phone line is not necessary with this technology.

*How does WildBlue work?* WildBlue's proven state-of-the-art technology connects your home or small business computer to the Internet via a satellite using a WildBlue mini-dish and modem.

*How do I get more information?* Just give us a call...we will be happy to visit with you about WildBlue.

## Just letting you know what you haven't been missing...

Spam, that annoying unsolicited email, is everywhere. Everywhere...except in your mailbox. That's because our email server spam filters are catching more than **42,500** pieces of spam a day... 42,500 unwanted messages that are not invading your mailbox.

Spam is annoying, but computer viruses can be destructive. Our virus filters are stopping over **500** viruses and potentially harmful attachments every day. While we strongly recommend all our customers have current virus protection on their computers, we are committed to offering a first line of defense to help protect your computer against malicious content.

Speaking of email, we'd like to announce some enhancements to our web-based email software. In February, not only will the look of the webmail change but you will have greater control over how your webmail functions. Here are some of the new features:

- **Auto-Reply:** Going out of town for a couple days and won't be able to check your mail? Send an auto-reply to all your incoming messages letting the sender know when you will be online again.
- **Enhanced Address Book:** Organizing your online information has never been easier.
- **Ability to filter senders:** Is there someone you never want to hear from...block the sender. Someone you always want to hear from...add them to your trusted sender list.

Our web based email works great when you are traveling or need to check your email from a computer other than your own. With these enhancements managing your email is easier than ever.

Until next time...happy surfing!

## DES MOINES

Adams, Mitch 278-3474  
Christian Benefit Corp. (Fax) 278-2333  
Garcia, Tanya 278-3092  
Grace United Methodist Church 278-3799  
Graham, Stacy 278-3774  
Rivale, Raymond & Gayle (Kiowa) 278-3781  
Wood, Sherry 278-2313

## MAXWELL

**BACA VALLEY TELEPHONE 375 - 2101**  
Bolf, F. P. 375-2993  
Floyd, Lannon & Becky 375-2574  
Grogan, Dick 375-2545  
Lewis, Mary 375-2633  
MacKay, T. & L. 375-2740  
Maxwell Teen Ctr. 375-2317  
Myers, Natasha & Jacob 375-2883  
Sauble, Cathy 375-2730  
Sisneros, Paul 375-2448

### Clip and Keep



Directory information provided on our website  
[www.bacavalley.com](http://www.bacavalley.com) is updated monthly.

**Reminder...**if you qualify for the Low Income Telephone Assistance Program (LITAP) you must provide us with one of the following:

- A copy of your LIHEAP (Low Income Home Energy Assistance Program Eligibility)
- A copy of your Medicaid documentation
- Letter from the Human Services Dept.
- Proof of Income

The discount is for telephone service only and will be applied once we have the necessary documentation.

### Help us Help you!

When reporting a trouble or service outages please let us know if there has been recent construction or remodeling. A blocked antenna or a clipped inside wiring is easy to resolve and, with your assistance, easy to locate.

Please remember to always CALL BEFORE YOU DIG! We will be happy to locate a line for you at no charge. Cut cables can be very costly and that cost will be passed on to the individual responsible for the cut.



### New Year's Resolution # 3: Try something new this year!

There's just something about New Year's resolutions we can't resist. We start the year out strong but then after a month or two...well, let's just say we lose our enthusiasm. If one of your goals was to try something new this year we can help you keep that resolution!

Sign up for a new custom or calling feature and we will waive the activation fee and let you try the feature for the entire month of February at no charge! Choose from a wide variety of features such as:

**No  
Activation  
Fee  
and  
the  
month of  
February  
is free!**

- ✓ Voice Mail
- ✓ Caller ID
- ✓ Call Waiting
- ✓ Call Forwarding
- ✓ Selective Call Forward
- ✓ Three Way Calling
- ✓ Teen Line
- ✓ Distinctive Ringing

Try one or try them all...the month of February is free!

For a complete list of the calling features that are available call our office or visit our website [www.bacavalley.com](http://www.bacavalley.com) and click on the Baca Valley button. Under the Calling Features link you will find a list of the features and how they work.

So remember...no activation fee and the month of February free! Call us today and then go ahead and mark that resolution off your list.

*(Offer good for the month of February 2005.)*



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