



The Baca Connection

Baca Valley Telephone Co., Inc. ♦ Sierra Communications, Inc.

JANUARY 2010

Ask about Bundled Service!

Basic Residential Telephone Service

High Speed DSL

Voice Mail

Caller ID... Name and Number

Unlimited Local Calling (278 & 375)

Unlimited Long Distance

Available to BVT telephone customers with residential service

Contact Us:

(575) 278-2101

(575) 375-2101

(575) 445-5364

Toll Free:

1-888-682-2101

Online:

bacavalley.com

bvt@bacavalley.com



Beefing Up Your Pa*sw**d...



Email security is a hot topic in today's news. We expect our information to be safe but sometimes we fail to take steps to safeguard that information.

Strong passwords are one

of the best and easiest ways to protect your account. A weak password is an open invitation for a hacker to invade your mailbox.

Weak passwords not only leave *you* open to a "hack" attack but can put the Baca Valley email server in jeopardy. Simple passwords enable entry to a single email account which can then be used to send out thousands of spam messages. This massive emailing causes server lock-down due to sheer volume. Soon other email services, such as Yahoo and Hotmail, begin rejecting messages from Baca Valley addresses. Our email domain is "blacklisted" and error and delivery failure messages start showing up in your Inbox.

In order for us to offer multiple layers of protection, your dial-up user name (or authentication ID) and

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Are you using one of these common passwords?

- * 123456
- * password
- * letmein
- * qwerty
- * your name

If so, you are among the vast, *vulnerable* majority of Internet users.

New Passwords will be at least 6 characters and contain 3 of the following criteria:

- * numbers
- * uppercase letters
- * lowercase letters
- * and special characters such as !, @, #, \$, *, [, (.

Consumer Discounts on Telephone Service

Lifeline and Linkup are programs that provide discounts to income-eligible consumers on basic monthly telephone service. The discount also applies to the initial installation/activation fees for the service.

You may qualify for the Low Income Telephone Assistance Program (LITAP) by providing us with one of the following documents...

- A copy of your LIHEAP (Low Income Home Energy Assistance Program Eligibility)
- A copy of your Medicaid documentation
- Letter from the Human Services Department
- Proof of Income

The discount applies to service on your primary home telephone line. The discount is applied after we receive the documentation.

Your documentation must be updated every year.

Find out more about the Low Income Telephone Assistance Program by calling

575.278.2101

575.375.2101

or visiting

www.fcc.gov.



New and Updated Directory Listings

Des Moines

Baca Valley Telephone 278-2101
Dale, V. 278-3775
Easton, Bill 278-3433

Maxwell

Baca Valley Telephone 375-2101
Ward, Will & Delrae 375-2070

Clip and Keep



Directory information provided on our website
www.bacavalley.com is updated monthly.

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password cannot be the same as your email address and password. Baca Valley's tech support team will soon be calling all our dial-up Internet customers, and our Raton Qwest high speed customers (who have Baca Valley as their ISP) to help with this conversion. Using the new criteria you can create your own passwords, or our techs will be happy to assign you a temporary password.

After the conversion you will be able to change your password at anytime by logging into your BVT webmail, selecting *Settings* then *Options*...type in your old password, type in your new password, click *Save*. Remember to update your password in the program you use to check your email, such as Microsoft Outlook or Outlook Express.

To further protect your account, Baca Valley will no longer keep your passwords on file. If you forget your password it will be necessary to assign you a temporary one which will allow you to log into your account and reset your password.

We believe this will be a seamless process and are excited about the level of protection this new password implementation will offer to our customers. If you have any questions please give us a call.



Happy 2010!

It's the beginning of a new year and a new decade! We would like to wish all our customers and friends a happy and prosperous 2010!

We hope you had a Merry Christmas and a great holiday season. In lieu of sending cards this year Baca Valley Telephone and Sierra Communications once again donated to local and national charitable organizations. The holidays are a time of giving. We feel very fortunate to be able to give to groups that help those in need.

We appreciate all our customers and look forward to providing your communication services in 2010.

Looking ahead...

As Baca Valley continues to grow we look for ways to provide enhanced service to all our customers, including those in outlying areas.

We are planning to add an additional 90 miles of fiber to our network. Included in this install will be the area south of Capulin, and Ridge Road to the Clayton Hwy. The project is currently waiting RUS approval.



Motorola Radios

Baca Valley Telephone is now a dealer for Motorola Radios.

Call for more details...



Baca Valley Telephone Company, Inc. Sierra Communications, Inc.



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P.O. Box 67
Des Moines, NM 88418

