



# The Baca Connection

Baca Valley Telephone Co., Inc. ♦ Sierra Communications, Inc.

JANUARY 2009

## 575 Area Code Timeline...

Permissive dialing  
Oct. 7, 2007

Recorded  
Announcement  
began  
Oct. 5, 2008  
ended  
Jan. 11, 2009

Full  
Implementation  
Jan. 11, 2009

## Contact Us:

(575) 278-2101

(575) 375-2101

(575) 445-5364

## Toll Free:

1-888-682-2101

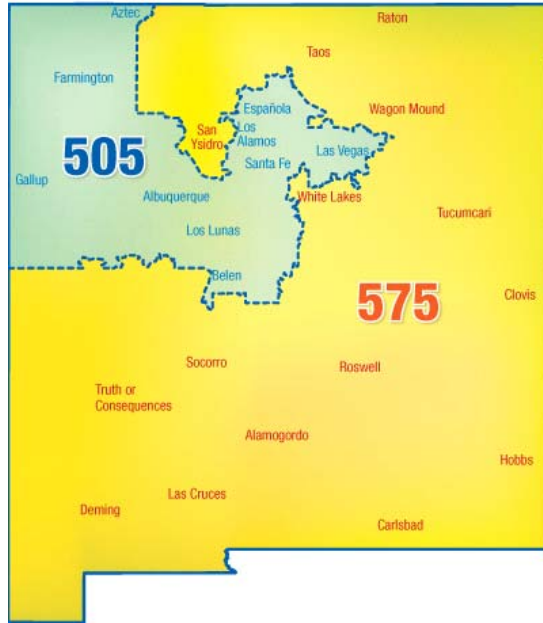
## Online:

[bacavalley.com](http://bacavalley.com)

[bvt@bacavalley.com](mailto:bvt@bacavalley.com)



## Final Phase of 505/575 Area Code Split...



The process of dividing the state into two area codes is now complete. Incremental steps, designed to provide ample preparation time for the conversion, began well over two years ago.

The mandatory recorded announcement period that began October 5th, 2008, ended January 11th, when the transition entered the final phase known as full implementation. Calls placed using the wrong area code could now result in being connected to an unintended party.

Check to make sure your telephone number is correct on your stationery, business cards, websites, and all other sources of contact information. If you have an alarm or security system it's very important to verify your information. Review contact information for other accounts such as rarely used credit cards, online accounts, investment accounts, and accounts associated with other businesses.

Remember, local calling areas did not change. The price of a call, coverage areas, and other rates for service were not affected by the change.

## Lifeline and Linkup

Lifeline and Linkup programs provide discounts to income-eligible consumers on basic monthly service and initial installation or activation fees for telephone service at their primary residence.

You may qualify for the Low Income Telephone Assistance Program (LITAP) by providing us with one of the following documents:

- A copy of your LIHEAP (Low Income Home Energy Assistance Program Eligibility)
- A copy of your Medicaid documentation
- Letter from the Human Services Dept.
- Proof of Income

The discount applies to service on your primary home telephone line. The discount will be applied after we receive the necessary documentation.

For information about the Low Income Telephone Assistance Program please call us at:

575.278.2101  
575.375.2101

or visit the FCC website:  
[www.fcc.gov](http://www.fcc.gov).



## New and Updated Directory Listings

### Des Moines

Baca Valley Telephone	278-2101
ADW Petroleum LP	278-2397
Cornay Art Studio Fax	278-3868
Davis, Shibil	278-2874
Davis Well Service	278-2874
Grace United Methodist Church	278-3799
Reaves, Abbie	278-3664
Sauter, Harry	278-2288
Star Moon Bolt	278-2556
Whittenburg Cobert Camp	278-2381

### Maxwell

Baca Valley Telephone	375-2101
Mitchell, Anthony & Dolores Fax	375-2353
Galyon, Benita	375-2580
Mitchell, Shawn & Taunya	375-2090
Spruill, John & Donna	375-2579

Clip and Keep



Directory information provided on our website  
[www.bacavalley.com](http://www.bacavalley.com) is updated monthly.

## Qwest DSL and SkyWi

On December 30th, some of Baca Valley Telephone's high speed Internet customers in Raton lost service due to a legal dispute between Qwest and SkyWi. Baca Valley leases circuits from SkyWi, who in turn, leases circuits from Qwest.

According to Qwest, they disconnected SkyWi's circuits because of \$1.7 million SkyWi owes Qwest. SkyWi maintains the charges are a component of their lawsuit against Qwest which was filed over a month ago. Qwest warned SkyWi of the impending disconnect but SkyWi did not notify its customers.

By making this outage a top priority, Baca Valley was able to restore service to our customers by January 1st. Helped by the fact the New Mexico PRC ordered Qwest to begin restoring service to SkyWi customers, Raton customers were some of the first to have service restored.

This outage affected SkyWi services throughout New Mexico, Colorado, Arizona, Texas, Utah and Idaho.

## 5 Tech Tips for the New Year

1. Check your anti-virus software. Protect your computer by keeping your virus protection up to date.
2. Create a backup system for your computer files. Use an external hard drive or subscribe to one of the many online sites that offer data storage services.
3. Check your Quarantine file. If you have a bacavalley.com email address, use our web based email to check your Quarantine file for valid messages that may have gotten caught by the filter.
4. Create strong passwords by using a combination of numbers, upper-case/lower case letters, and symbols.
5. Don't get hooked on a "phishing" scam. An email asking for confidential information should be a red flag. If you have concerns, check your information by logging in on the company's official website... don't use the link included in the email.

## Wishing you a great 2009!

We would like to wish all our customers and friends a healthy, happy, and prosperous 2009!

As in the past, Baca Valley Telephone Co. and Sierra Communications has donated to local and national charitable organizations in lieu of sending holiday cards. The holidays are a time of sharing and we feel fortunate to be able to contribute to groups that help those in need.

We hope you had a Merry Christmas and a wonderful holiday season. Thank you for your business. We appreciate all our customers and we look forward to providing your communication services in 2009.



## Baca Valley Telephone Company, Inc. Sierra Communications, Inc.



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