



The Baca Connection

Baca Valley Telephone Co., Inc ♦ Sierra Communications, Inc.

April 2003

National Do-Not Call list...

Tired of those annoying telemarketer calls? We are pleased to let you know help is on the way! The Federal Trade Commission (FTC) is creating a national "do not call" registry. Soon, the following will occur:

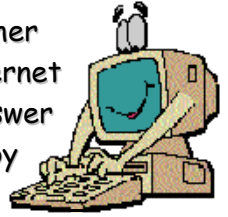
- **In July, consumers may begin registering** online or by calling a toll-free number. To manage the anticipated volume of registrations, initial sign-up by phone for the national registry will be phased in, region-by-region, over an eight-week period. Online registration will be available nation-wide in July.
- **In September, telemarketers and other sellers will have access to the registry.** They will be required to scrub their call lists against the registry at least once every 90 days.
- **In October, the FTC and the States will start to enforce the national "do not call" registry** provisions of the Amended Telemarketing Sales Rule. Violators are subject to a fine of up to \$11,000 per violation. At this point, consumers on the registry should start to get fewer telemarketing calls.

Placing your number on the national "do not call" registry will stop most, but not all, telemarketing calls. Some businesses are exempt from the TSR (Telemarketing Sales Rule) and can still call you even if you place your number on the registry. But most telemarketing calls are placed by professional telemarketing companies, and they are not exempt, even if they are calling on behalf of an exempt company. The bottom line: Professional telemarketers cannot call you if you are on the registry.

For more information about the national "do not call" registry visit the Federal Trade Commission web site www.ftc.gov.

Help is just a Click Away...

We are excited to announce another technical support option for our Internet customers. Now you can find the answer to many of your Internet questions by visiting the **Frequently Asked Questions** page on our website. Email problems...we've got them covered. Connection questions...we've got the answers. Concerns about viruses...that's covered too! We've compiled a list of questions most commonly asked by our customers and provided the solutions in easy to understand terms. Take a few minutes to visit our site...we think you will find this information very useful!



If you can't get connected to access our FAQ page here are a few suggestions:

- Reboot your computer and try again.
- Make sure your phone line is secure in the back of your computer and in the phone jack.
- If you are getting an invalid user name and password error and have a 20 hour blocked plan you could be out of time. If you have unmeasured service, try retyping your user name (not email address) and password.
- Check the connection settings in your browser properties to make sure the correct dial up option is selected.

Still having problems...give our Internet tech support a call. We are happy to help you with problems related to your Internet connection.

◆—————◆
www.yourdomainhere.com

Ready to establish your presence on the World Wide Web? Sierra Communications now hosts personal web pages and domains for our customers. Give us a call or visit our website www.bacavalley.com for more information!



Until next time - happy surfing!

karen@bacavalley.com



DES MOINES

| | |
|-------------------------|------------|
| Allaire, Diane K. | 278 - 3244 |
| Henry Brown Camp | 278 - 3060 |
| Miller, B. E. | 278 - 2300 |
| Montelius, K. | 278 - 3212 |
| Senior Citizen's Center | 278 - 2140 |
| Senior Citizen's Center | 278 - 2144 |
| Shannon, Brian | 278 - 3443 |
| Thompson, Jon | 278 - 3327 |
| Umbach, Joyce | 278 - 3953 |

MAXWELL

| | |
|------------------------------|-------------------|
| BACA VALLEY TELEPHONE | 375 - 2101 |
| Pompeo, Carl | 375 - 2395 |
| Atkins, James | 375 - 2456 |
| Hoban, P. A. | 375 - 2526 |

Clip and Keep



Directory information provided on our website
www.bacavalley.com is updated monthly.

Don't go digging up trouble! Always call for a cable locate before you do any type of digging. Cable cuts cost...you!

Just a Reminder...

The delivery date for the 2003/2004 Las Vegas - Raton directory is September 2003. If you are a Baca Valley *telephone* customer and have any changes to be made to the directory, please be sure to contact our office by **June 23, 2003**. Thank you for your assistance.

We accept VISA and Mastercard.



Baca Valley Telephone Company, Inc.
Sierra Communications, Inc.



532 Broadway Ave
P.O. Box 67
Des Moines, NM 88418



www.bacavalley.com ♦ bvt@bacavalley.com
(505) 278-2101 ♦ (505) 375-2101 ♦ (505) 445-5364
1-888-682-2101 (Toll Free)

6-1-1 dialing now available...

Baca Valley Telephone Company and Sierra Communications is dedicated to helping our customers. Our service representatives handle all your requests in a friendly and personal manner. You can contact us when you have questions about your bill, need to request repair service, want to order new services, or just want to see how we can help make your life easier! If you are a Baca Valley *telephone* customer in our Des Moines or Maxwell exchanges, dialing 6-1-1 will put you in touch with one of our representatives. Let us know how we can help you!

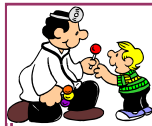
Reach us by dialing toll free 6-1-1



A customized calling card from Baca Valley Telephone makes a great graduation gift. Our basic cards have 30 minutes calling time and you can add additional time when you purchase the card. Plus, the cards are rechargeable. If the card is ever lost or stolen only the time remaining on the card is lost.

Have a family reunion coming up...or a new baby in the family? How about Mother's Day? Send us a picture and we will be happy to create a personalized card to celebrate the occasion.

Just call our office and we will be happy to visit with you about the many pre-paid calling card options that are available.



19th Annual Union County Health Fair
April 23rd - 9:00 a.m. to 5:00 p.m.
Clayton National Guard Armory

Raton Health Fair - Convention Center
April 24th - 9:00 a.m. to 4:30 p.m.

Out Reach Program - Des Moines City Hall
April 16th - 8:00 a.m. to 11:00 a.m.

Every Body Benefits!